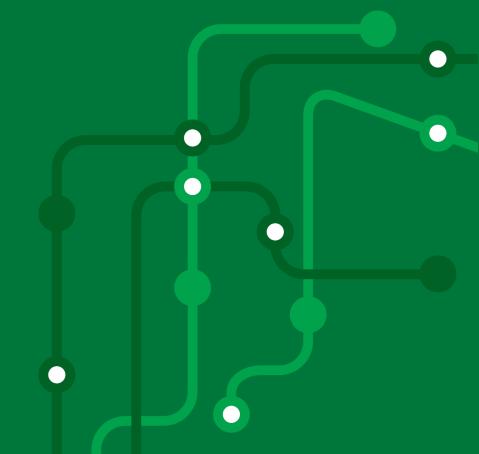
Transport North East

Transport Dashboard

Monthly update

6th June 2023



Moving to a green, healthy, dynamic and thriving North East.

Monthly highlights



Bus passenger numbers in May were estimated to be around **102%** of 2022 levels.



Metro passenger numbers in May were estimated to be around **118%** of 2022 levels.



Overall, weekday traffic speeds between 08:00-09:00 were around 5% faster in May compared to May 2022.

Source: Microsoft Power BI (Urban Traffic Management Centre)



Daily May cycling rates at the Millennium Bridge were around **30% up** on daily April rates.



Average occupancy at the long stay Park and Ride site at Heworth Metro station was **32%** during weekday peak hours over May.

Source: Microsoft Power BI (Urban Traffic Management Centre)

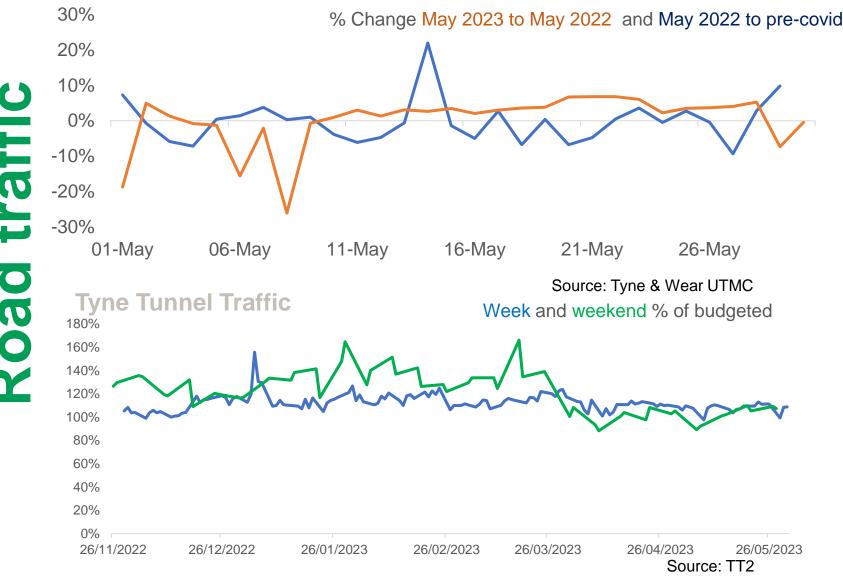


Bus punctuality at all timing points was 82% between April 2022 and March 2023.

Transport North East



Tyne and Wear Traffic



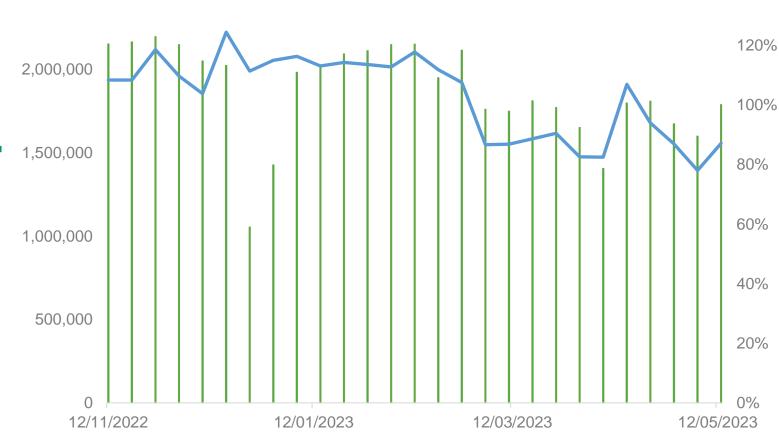
Through May 2023 traffic levels across Tyne and Wear overall were around 2% higher than May 2023 levels. May 2022 traffic levels were generally slightly below pre-Covid levels.

Traffic through the Tyne Tunnel continues to be higher than budgeted, particularly at the weekend, although recently levels are closer to budgeted.

Sustainable transpor

2,500,000

Estimated bus patronage and % of the equivalent period in the previous year



Patronage for buses appears to have started to plateau. Since September 2022 patronage when compared to pre-Covid levels has been between 77% and 84%.

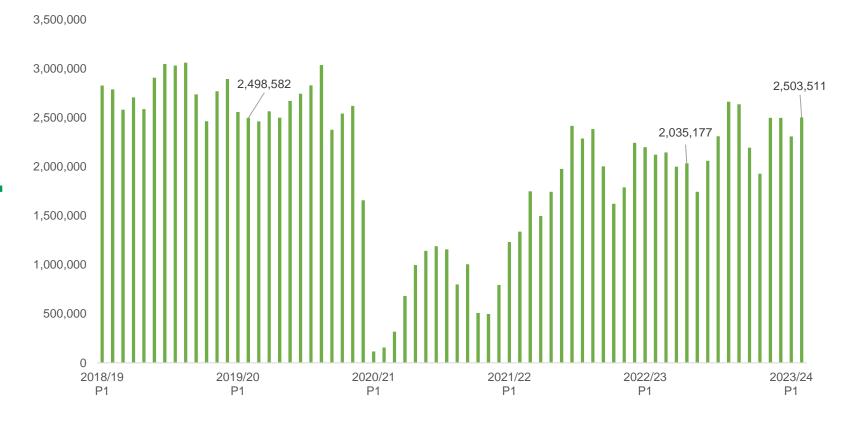
140%

The end of February 2022 saw the lifting of Covid-19 restrictions, which may have had an impact.

Source: Bus operators (Confederation of Passenger Transport)

Metro ustainable transpor

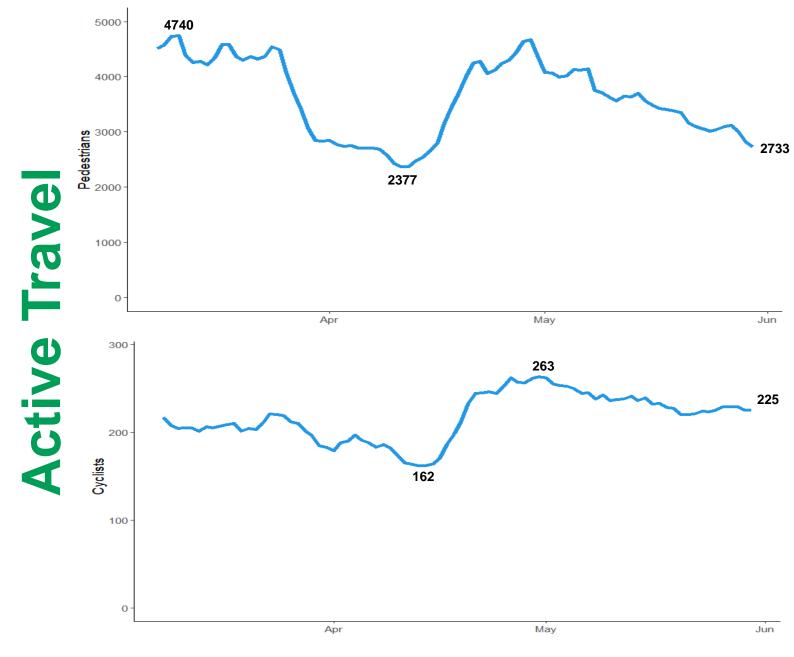
Estimated Passenger Boardings by Period 2018-2023



Metro passenger numbers are up on the equivalent period in 2022.

Passenger boardings in the equivalent period in 2019/20 were **2,498,582.**

Source: Nexus



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The graphs on this slide show the 7 day rolling average of cyclists and pedestrians at Argyle Street in Newcastle between March and May 2023.

On an average day across this period, 3627 pedestrians and 217 cyclists passed the area.

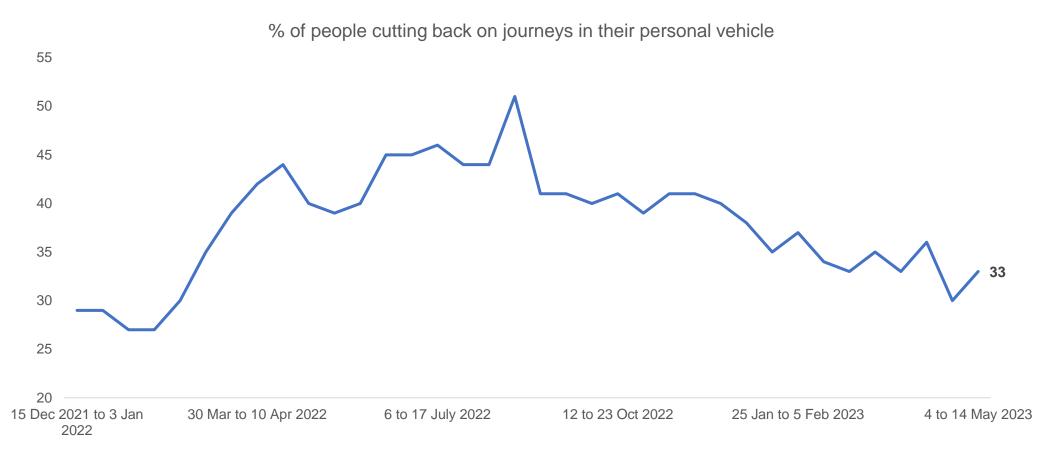
For pedestrians, we can see a marked decrease in usage in late March to mid-April, whereas cyclist rates were more stable across this period.



Source: Transport North East Counter Data, map from Google Maps

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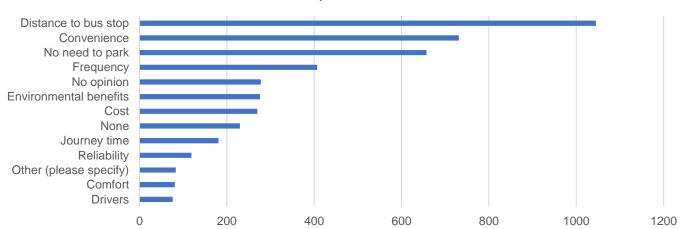
The cost of living feature this month focusses on the steps people are taking to cope with the cost of living crisis, focussing specifically on people's propensity to cut back on non-essential journeys. We can see that while fewer people are reporting cutting back on non-essential journeys from a peak of 51% in August 2022, that 33% of respondents are still cutting back on these journeys.



Source: Office for National Statistics Cost of living insights - Office for National Statistics (ons.gov.uk)

This month's feature looks at responses to the North East Travel Survey in relation to the best and worst aspects of bus and Metro services. Respondents to the survey were asked to select from a list of given aspects, or select other, which they were able to specify in a text field.

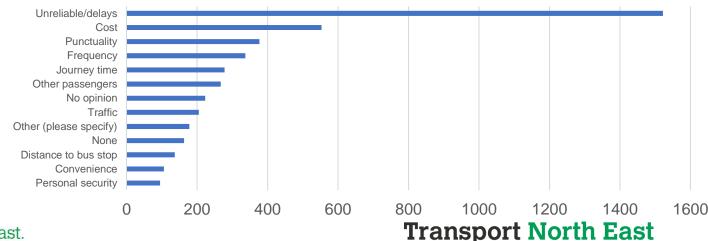
What is the best aspect of local bus services?



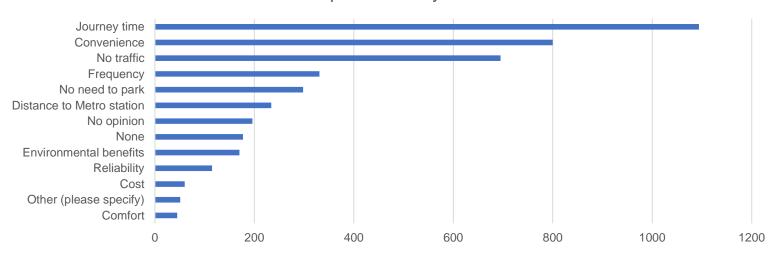
For the best aspect of bus services, the top 3 for the respondents to the survey were distance to the bus stop (24% of the responses to that question), convenience (16%), and no need to park (15%).

For the worst aspect of bus services, the top 3 for the respondents to the survey were unreliable/delays (34% of responses to that question), cost (12%) and punctuality (8%).

What is the worst aspect of local bus services?



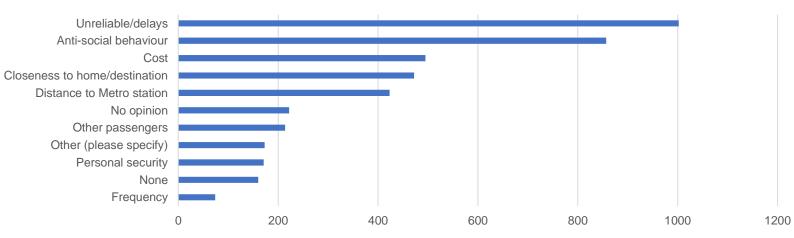
What is the best aspect of the Tyne and Wear Metro?



For the best aspect of Metro services, the top 3 for the respondents to the survey were **journey time** (26% of the responses to that question), **convenience** (19%), and **no traffic** (16%).

For the worst aspect of Metro services, the top 3 for the respondents to the survey were unreliable/delays (24% of responses to that question), anti-social behaviour (20%) and cost (12%).

What is the worst aspect of the Tyne and Wear Metro?



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